

Herriot Hospice Make a Will Month May 2024

Terms and Conditions

Please note that use of our Make a Will Month scheme is directed by the following Terms and Conditions. Please ensure you have read and understood the terms and conditions before participating in our Make a Will Month.

Make a Will campaign is offered as a will-writing service following which you may donate to Herriot Hospice Homecare.

General

1. Herriot Hospice Homecare's Make a Will Month is available to anyone over 18 years of age.
2. All Make a Will Month packs can be downloaded via our website. If you require one via post, please contact our Supporter Care Team on 01609 777 413.
3. If you do not receive your pack via post within one week of enquiring, please contact our Supporter Care Team to arrange for another pack to be sent.

Solicitors

4. Solicitors have agreed to prepare simple Wills, or mirror Wills, free of charge. However, if the solicitor finds that the Will is more complicated, then they are entitled to ask you to pay the difference between their normal fee for a simple Will and the actual fee.
5. Solicitors are required to notify you in cases where a fee Will be charged and agree this in advance.
6. It is up to yourself to make an appointment with your chosen solicitor. Some solicitors have a set limit on the volume of Wills they have capacity to write as part of the scheme. Therefore, you may have to select another solicitor if your chosen one is fully booked.
7. If at any point you feel unsafe or feel you are putting yourself at risk, please do not feel obliged to carry on with writing your Will.

Your Will

8. Herriot Hospice Homecare will not receive a copy of the Will and all the contents remain a private matter. This is unless you consent to the solicitor who you are sharing information with, letting us know that you have kindly chosen to leave a gift in your Will to the hospice and the value of this gift.
9. When you write your Will, you can include funeral wishes, appointing guardians for your children and simple bequests, including any gifts to your chosen charities.
10. Following your appointment and your Will being finalised, you may decide to make a donation to Herriot Hospice Homecare. Your support means that local families experiencing terminal illness and bereavement right now, can access support.

Leaving a gift

11. Solicitors may ask if you would like to leave a gift in your Will to a charity(s) of your choice, but please know you are under no obligation to do so.

12. Donations left to Herriot Hospice Homecare in a Will, no matter how big or small, enable us to continue to provide care for local families today, as well helping us plan for the future.

Complaints Procedure

13. Any complaints relating to the Make a Will campaign should be submitted to Crimple House, Hornbeam Park Avenue, Harrogate HG2 8NA, giving full details of the complaint and supporting documentation.

14. All complaints and disputes will be dealt with in accordance with our policy, a copy of which is available on our website.

Refunds

15. To comply with legal and best practice regulations set by the Charity Commission, Fundraising Regulator and Institute of Fundraising donations are treated as irrevocable gifts and, as such, are non-refundable. However, there may be exceptional circumstances where a refund is permitted under the Charities Act 2011 which can be found here.

Data Protection

16. Herriot Hospice Homecare is committed to protecting the privacy and data of all entrants. Data collected from entrants is used lawfully in accordance with the General Data Protection Act. Your details are safe with us. We will not sell or swap them. We will only use them in accordance with our information notice which can be found on our website: <https://www.herriothh.org.uk/information-notice/>. You can update your preferences or unsubscribe from marketing at any time by calling us on (01609) 777 413 or emailing supportercare@herriothh.org.uk.

17. Herriot Hospice Homecare reserves the right to update its terms and conditions in relation to Make a Will month at any time prior, during or after the campaign.