



**HOSPICE HOMECARE**  
**YOUR LOCAL HOSPICE AT HOME**  
25 YEARS OF CARE



**Thanks a million!**  
**Six figure fundraising for our shops**  
See page 10



**01609 777 413**

24 hr answer phone message



**admin@herriothh.org.uk**



**www.herriothh.org.uk**



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@HHHomecare



herriothospice

Charity Number: 1151298 Company Number: 8445922

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## WELCOME

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# Care where you call home

**Over the past quarter of a century, Herriot Hospice Homecare has become recognised by our community as a 'hospice without walls', reflecting the services offered to local families not from a hospice building, but wherever people call home, including care homes and nursing homes across the district.**

To make this possible, our services span 1,000 square miles of Hambleton and Richmondshire, offering people living with terminal illness personalised, responsive support.

For many people, this means staying in the comfort and safety of their own home for as long as possible. We understand that the things that matter to them throughout their lives are no less important in their final weeks and days – whether it's sitting by the fire with a faithful pet, seeing the colours change in the garden they've tended for a lifetime, or having the whole family together around the dining table.

For friends, loved ones and carers, a visit from a member of the Herriot team can mean a helping hand, a reassuring chat, or a break to attend appointments.

And for our district, investing in community-based end of life care means services which are not only better placed to meet the complex needs of patients, but which support the local healthcare infrastructure by reducing admissions to hospital.

We'll share some of the significant developments we have made, and continue to make, in order to ensure we can reach out to more people in the place of their choice. In this edition you can also find out how we are reinforcing and growing our specialist bereavement support service.

The difference we make right here in our community is only possible thanks to the continued support of you, our amazing supporters - and you'll find this edition jam-packed with opportunities to get involved.

I hope you enjoy this edition of your supporter newsletter, and thank you, as always, for your continued support.

**Tony**

**Tony Collins, Chief Executive**

 @HHHomecare  herriothospice

# Veterans service and support to stay at home

**The support of grant-giving trusts and foundations is vital in ensuring Herriot can continue to provide care to local people across 1,000sq miles of Hambleton and Richmondshire.**

Here's how a grant of almost £66,000 from the Aged Veterans Fund is helping the charity develop a unique new package of support for the local ex-forces community.

We know that many people across our district may experience feelings of loneliness and isolation, whether affected by terminal illness or bereavement, not having family close by or living in a remote part of our community.

For local ex-forces personnel, factors such as moving frequently as part of their career mean that these experiences may be intensified, and research shows that veterans over the age of 65 are 10% more likely to be living with long-term health conditions than non-veterans of the same age.

Herriot's responsive approach to the needs of our community has seen the creation of an innovative package of support for this group of individuals. Thanks to a grant of £65,997 from the Aged Veterans Fund (funded by the Chancellor using LIBOR funds), ex-forces personnel will be able to access social and emotional support in the form of both a befriending service and specially tailored volunteering opportunities.



This befriending service builds upon the success of Herriot's existing volunteer-led befriending, which sees volunteers visit people living with terminal illness in their own homes to offer companionship, a listening ear and a chance for carers to take a break.

As part of the package of support offered to local veterans, this service will be widened to help anyone over the age of 65 experiencing loneliness or isolation. Befriending volunteers will visit people in their own homes to forge meaningful relationships, offer emotional support and help with attending appointments.

Additionally, Herriot will offer a range of tailor-made volunteering opportunities for ex-forces personnel, enabling them to develop their skills, confidence and social circle. These valuable roles will not only offer veterans the chance to join a friendly and supportive team, but they will gain the rewarding knowledge that they are making an important contribution to their local hospice.

One such opportunity comes as we open a new store in Catterick later in 2017. We would love to hear from anyone interested in volunteering in the store, as well as welcoming applications for the position of manager and assistant manager.

This forward-thinking service is set to begin supporting local people this autumn, and you can find more about the help on offer by checking the Herriot Hospice Homecare website at: [www.herriothh.org.uk](http://www.herriothh.org.uk) or by calling us on: (01609) 777 413.

# Well-placed support

We know how important home is to so many people in our community. It is the place they want to be; the place where they feel safe and the place where they can make memories with the people who are close to them.

Herriot's specially trained volunteers make it possible for local people to stay in their place of choice for as long as possible through services such as befriending, driving support and respite sitting.

As part of our new strategy we'll be developing this range of valuable services even further so more people can benefit from this support – look out for more information in future editions of your supporter newsletter.



## Did you know we have...

**32** volunteers providing befriending support to people living with terminal illness in their own homes. It could be sharing a cuppa and a chat, or playing a game of cards, our volunteers can help people to feel more like themselves and enable carers to take a break to attend appointments.

**27** volunteers who offer a driving service to people living with terminal illness, enabling them to attend hospital or doctors' appointments.

**43** volunteers who offer respite-sitting support, spending time with people in their own homes to enable their carers to have a break, reassured that their friend or loved one is in safe hands. These very special volunteers also provide companionship to those who live alone and can lend a hand with small practical tasks.

## Bereavement support services

In the last edition of your Herriot supporter newsletter, we shared our latest 3 year strategy, including our commitment to expanding the breadth and scope of the bereavement support we offer our community. In this edition, we report back on the strides we've made in recent months, developing support services for people both before and after the death of a significant person.



please see over...



# Volunteer with Herriot

**A little spare time can make a big difference and that's why we're looking for more superstars to join the Herriot family, and whether you can spare a little time or a lot, your contribution will make a real difference in our community.**

Here are just some of the exciting opportunities to get involved:

## **Help to raise vital funds**

Whether you'd like a regular role or would prefer us to get in touch as opportunities arise, we're sure there's a role to suit you in our busy fundraising team. Volunteers help at events, bake cakes, hold collection buckets, help us circulate posters – and much more! Fundraising volunteers tell us giving their time in this way is not only fun, but helps them build their skills and try something new.

## **Keep our community shops going from strength to strength**

As we bring more of our popular shops to more neighbourhoods, we need even more of the talented volunteers who help us to maintain the high standards Herriot stores are known for. From ringing items through the till and sorting donated items, to designing window displays and driving our retail vans, there are bags of ways to get involved as part of the team.

## **Utilise your admin skills**

If you have administrative experience, we'd love to hear from you. There are a whole host of ways our admin volunteers support the everyday running of the charity, from answering the telephone, welcoming clients, supporting correspondence and counting funds raised.

## **Support patients and their families**

Volunteers are at the heart of our bereavement support, respite sitting and driving and



*Pictured: Robert, a member of the retail team who offers his skills to PAT test items for sale in our shops.*

befriending services, and we're always keen to hear from anyone who would like to bring their friendly and caring approach to support patients and clients as part of these very special teams. No prior experience is necessary to take on these rewarding roles, and Herriot offers guidance and training to support you every step of the way.

Jan Bolam is a respite-sitter, driver and admin volunteer. She explains what makes volunteering for Herriot so fulfilling:

*"When I retired from working as a physiotherapist at the Friarage, I wanted to do something that would help other people. Herriot was an obvious choice as it is a local charity serving the community in which I used to work and taking patients to the Friarage helps to keep me in touch with my old work place.*

*I enjoy sitting with patients as you meet some very interesting people who are so grateful for the help we provide. Working as an admin volunteer allows me to interact with the service co-ordinators who book me for sitting and driving.*

*I hope people feel that I make a difference to their lives, they certainly do in mine!"*



# Support blooming for 1992 Club

The 1992 Club is an exclusive group of companies committing £1,992 of financial support to their local hospice care charity in recognition of the date Herriot began helping local families affected by terminal illness. The club is now open to individuals too, who are invited to give a regular gift in this milestone year.



We are delighted to welcome the latest member of our **1992 Club – The Bull Inn pub in West Tanfield.**

Long-standing Herriot supporter and owner of the The Bull Inn, Gil Richardson has since begun an enthusiastic fundraising drive to raise as much as possible for the charity.

Gil's first fundraiser as a 1992 Club member was to unveil a new remembrance area in the pub's garden. It has been created by award-winning garden and landscape designer Matthew Wilson, with Alistair Baldwin, of 'Colour Your Garden' in Baldersby, supplying and planting up the design.

The picturesque area includes a pergola where the community are invited to hang a wooden heart tribute with a message or coloured ribbon in memory of a loved one, as well as making a donation to local hospice care.

Gil says: "We have long been supporters of

Herriot Hospice Homecare so we are delighted to become part of the 1992 Club and we look forward to raising as much money for the charity as possible."

Donations like these make a real difference right here in our community, and we're looking for more businesses and individuals to join the 1992 Club.

## 1992 Club members

- High Bank Nursery
- Sam Turners
- Paddock Farm
- Provenance Inns
- The Bull Inn
- Ian Walton

**You don't need to be a company or organisation to join our club. Individuals can become members by giving a regular monthly gift of £19.92 or a one-off donation of £199.20.**

**To find out more about joining this exciting initiative, contact the fundraising team on (01609) 777 413.**



# First stores open their doors in Richmondshire

**Shoppers across Hambleton and Richmondshire tell us they love the high-quality goods on offer in our stores, so we're bringing even more of our fantastic items to a neighbourhood near you.**

What's more, our shops help to raise a whopping third of the charity's income, which means we can care for more people who need us.

We are therefore delighted to announce the arrival of two more Herriot shops.

Our sixth shop recently opened its doors in the popular market town of Richmond – our very first shop in Richmondshire, with another hot on its heels in Catterick, due to open later this year.

The Richmond shop, which is situated at 3 Finkle Street, in the former Ken Warne's Thorntons store, was officially opened by The Mayor of Richmond, Stuart Parsons.

Councillor Parsons said: "The Herriot Hospice Homecare shop is welcome because all the money raised will be put to meaningful use in the local community."

Caroline Laskey, Manager of the Richmond shop, describes how the shop has been an instant hit: "Goods are flying off the shelves, and shoppers tell us they love the boutique feel as well as the fact that the money they spend makes a real difference here in Richmondshire."

Volunteers for all shops are always welcome and anyone interested in helping, even for a few hours, can call (01609) 777 413.

## eBay-gum, tha'll find some bobby dazzlers

**Did you know we have our own page on eBay?**

By visiting our page you can discover an ever-changing selection of unique and interesting products, such as Bretby Pottery, a signed copy of James Herriot's All Creatures Great & Small book and a vintage Noddy metal money box.

Our eBay page is managed by dedicated volunteer, Andrew, who helps this channel run successfully.

We're looking for more collectables and rare or unusual items that you no longer have a home

for. By donating items to Herriot, you can be sure they will be put to the best possible use supporting our range of vital services.



**You can find our eBay page at:**  
**[www.ebay.co.uk/usr/herriothospice](http://www.ebay.co.uk/usr/herriothospice)**



In the last edition we shared the news that our Northallerton shop was moving just a few metres across the road - we're delighted that this new shop has opened its doors at 129 High Street, Northallerton, DL7 8PQ. Pop in and say hello!

# Thanks a million!

**The generosity of people living in Hambleton and Richmondshire has helped Herriot Hospice Homecare raise an amazing £1million through its retail operations.**

Since opening our first store in Northallerton in 2012, our shops have gone from strength to strength, with five further shops opening their doors in Thirsk, Stokesley, Bedale, Masham and, just recently, Richmond. A seventh, in Catterick, will open in the next few months.

Kathryn Harrison, Head of Retail at Herriot Hospice Homecare, said: "As an independent local charity which is reliant on support from the community, our shops across the district are one of the key ways we raise funds to support vital patient care.

"Reaching the £1million mark is a fantastic accomplishment, and it is only possible thanks

to the amazing team of manager and volunteers at the heart of each one of our shops, the generosity of those who donate high-quality items, and, of course, our loyal customers."

Kathryn added: "We're delighted that the communities of Hambleton and Richmondshire have embraced our shops, and we are excited to be bringing even more high-quality goods to more neighbourhoods.

"As we celebrate this milestone achievement, we would like to say a big thank you to our community for being alongside us every step of the way."



# Fundraising news

Over the next two pages, we feature just some of the fundraising events that have been held on our behalf since the last newsletter.

## A generous gift

We're always delighted to share the news with the winners of our quarterly prize draws.

It could be a cash prize that sees a supporter take a well-deserved holiday or make that long-awaited home improvement, or it could be hearing how someone will enjoy one of the many other luxurious prizes on offer.

Joy Drury was the first prize winner of our latest draw, and we were humbled to hear how Joy chose to put her £150 prize money to use.

Joy, who lives in Bedale, let us know that she wished to gift her winnings back to Herriot Hospice Homecare, and we are exceptionally grateful for this generous gesture.

Joy has supported the charity since her husband Graeme was cared for by Herriot in 2009. She said: "When I discovered I had won, I didn't think twice about gifting the money back as I know it will put to great use."

We would like to say a big thank you to Joy for her support.



## A fun day

One of the members of our 1992 Club, Sam Turner & Sons, held their annual 'Sammie's family fun day', and once again Herriot was the beneficiary.

There was lots for families to see and do on the day, including lego, animal displays, bouncy castle, stalls and refreshments. Celebrity vet, Peter Wright, from the Channel 5 hit series 'The Yorkshire Vet', also popped in.

A fantastic £1,500 was raised, all of which has been donated to Herriot Hospice Homecare. Thank you to Sam Turner & Sons for their continued support.

## Special support

Shirley and Colin Donaldson decided to mark a very special occasion with a special gift to Herriot Hospice Homecare.

The couple held a party for their wedding anniversary, and instead of gifts, they asked guests to make a donation to Herriot. Shirley and Colin support Herriot as part of our team of volunteers and are among some of the charity's longest-standing volunteers. Thank you!

## Colour Run

**Our bright and brilliant colour run was another amazing success with hundreds of people coming together to run or walk around Catterick Racecourse whilst being showered in a rainbow of colour.**

We raised a magnificent £5,700 and we would like to thank everyone who took part. Thanks also to our wonderful volunteers, warm up instructor Sarah, photographer Keith Handley, Zak Zuul for providing the soundtrack for the day, Hambleton Community Action who doused runners in powder paint, and Catterick Racecourse for once again providing the venue.



© Keith Handley

## Great North Run

**The Herriot runners were out in force for the Great North Run and, at the time of publication, they had raised £3,500 in sponsorship.**

Twelve runners took part this year and we expect the final total to increase as further sponsorship comes in. Thank you to all the runners and everyone who sponsored them.



## Raft Race

**Our first-ever charity raft race went down well, as did some of the homemade rafts!**

We would like to thank you to all of the teams that took part in our race at Carlton Lodge. There were some fantastic rafts on display and everybody had a great time. We raised more than £1,000, and the winning team, Hutton Flowers, kindly donated back the prize money.

We would also like to say a big thank you to York St John basketball team for volunteering on the day.

## Supporter in the spotlight

**Joan Howarth was one of the first people to experience, first-hand, the services provided by Herriot Hospice Homecare.**

In 1995, Joan's son John was diagnosed with a brain tumour. The nurse visiting the family at home happened to mention a relatively new organisation, then known as Hospice Homecare, who could offer help and respite to Joan and her husband Frank.

Joan said: "It was a very difficult time for Frank and I as we were looking after John at home.

"We began receiving regular visits from staff at Hospice Homecare and we were very impressed with the care they provided to John in his final months and the support they gave to us."

After John's death, Joan became an active supporter of Herriot Hospice Homecare, as the charity became known, and this has continued for more than two decades.

Throughout this time Joan has taken on a variety of roles supporting Herriot – a sitter, fundraiser and trustee, to name just a few, and is pictured here ringing in funds at one of our community shops.

Joan adds: "My experience with John and seeing how Herriot helped us as a family, meant I understood some of the things people might be going through.

"In that situation you can have good days and bad days, but what Herriot does is give carers some much-needed time to themselves and peace of mind that their loved one is in the very best of hands."



Joan, 87, says that while she has decided to focus on a smaller number of volunteering opportunities, she will always be passionate about making a contribution.

She concludes: "It is such a unique charity and one that I will always support."

# Upcoming events

make a date now...

FRIDAY 27TH & SATURDAY 28TH OCTOBER (10AM - 4PM)

## DESIGNER MARKET

TENNANTS AUCTIONEERS (GARDEN ROOM), LEYBURN

This unique event, organised by Tennants will showcase designers, artists and craftspeople from across the region, with original work and a strong 'up-cycled' theme. There will be a chance to watch demonstrations and 'have-a-go' as well as the opportunity to buy handcrafted goods. Entry is free, however, donations to Herriot Hospice Homecare will be encouraged.

FRIDAY 10TH NOVEMBER

## HERRIOT ANNIVERSARY DRAW DATE

Herriot's Anniversary Draw offers you the chance to win a whole host of fantastic prizes – including half your body weight in chocolate! Tickets are just £1, and as well as marking our milestone year, all funds raised help us offer more care and support to people living with terminal illness and bereavement. In this edition of your magazine you'll find tickets which we invite you to purchase or even sell to family, friends or colleagues. You can find details of the exciting selection of prizes at our website at [www.herriothh.org.uk](http://www.herriothh.org.uk). Please return your ticket stubs and funds by Wednesday 8th November using the freepost envelope provided.

If you'd rather not receive tickets in the future, please let us know so we can offer you the opportunities that are right for you.



FRIDAY 10TH NOVEMBER (9AM)

## COFFEE MORNING

STOKESLEY TOWN HALL

Pop in for coffee and a slice of cake to help raise money for your local hospice care charity. Donations of cakes from keen bakers always welcome!



SATURDAY 11TH NOVEMBER

## HERRIOT'S OFFICIAL FOUNDING DATE

Why not say a very happy birthday to your local hospice by holding a bake sale or a coffee morning? Not only is it a chance to get together with friends, family or colleagues over a cuppa and a sweet treat, all the funds you raise help to support local people living with terminal illness and bereavement.

## YOUR EVENTS

**THURSDAY 30TH NOVEMBER (9AM)**

### **COFFEE MORNING**

**RICHMOND TOWN HALL**

Join us for our popular community get-together and help raise money for your local hospice care charity.



**SATURDAY 16TH DECEMBER (4PM)**

### **LIGHT UP A LIFE**

**ST MARY'S CHURCH, THIRSK**

The special memories we have of loved ones never leave us, and this Christmas, Herriot Hospice Homecare's first ever Light up a Life service offers our community the opportunity to remember and celebrate the lives of family and friends who are in their thoughts over the festive season and throughout the year.

Light up a Life invites you to dedicate a light on the charity's Christmas tree, which will be illuminated at a meaningful service taking place at St Mary's Church, Thirsk, Saturday 16th December.

Each light represents those we continue to love, and by making a donation along with your tribute you'll be helping Herriot Hospice Homecare to provide more support for local families this Christmas.

To make your dedication and see your loved one's light shining brightly over the festive season, please complete the enclosed dedication form and return to the fundraising team.

**WEDNESDAY 20TH DECEMBER (9AM)**

### **COFFEE MORNING**

**NORTHALLERTON TOWN HALL**

Call in for a brew and a bite to eat to help raise money for your local hospice care charity.



As a valued supporter, we want to keep in touch in a way that's right for you, so please let us know if you would prefer us to communicate in a different way, for example by email, or, if you would rather not receive updates from Herriot. You can tell us your communications preferences by calling (01609) 777 413 or by emailing: [admin@herriothh.org.uk](mailto:admin@herriothh.org.uk)

# Light up a Life

Remember and celebrate the lives of loved ones this Christmas by dedicating a light on the Herriot Hospice Homecare Christmas tree.

Join us at a special service to see the lights illuminated:

**Saturday 16th December**  
St Mary's Church, Thirsk,  
4pm

**Make your dedication today by completing the enclosed form or calling (01609) 777 413**