End of Life Care Service Relaunched

See page 3
Moving forward together

It is a pleasure and a privilege to welcome you to the Spring edition of the Herriot Hospice Homecare newsletter – as the new Chief Executive of your local hospice, I would like to begin by saying a heartfelt thank you for the warm welcome I have received from so many patients, families, supporters, volunteers and staff.

Since being appointed by the charity’s board of trustees in July 2016, I have seen first-hand what makes Herriot Hospice Homecare so very special. It is an organisation dedicated to helping local people when they need it most; a community resource built upon and sustained by the extraordinary support of the Hambleton and Richmondshire district; and in the face of changes and challenges, Herriot Hospice Homecare is set apart by its resilience, determination and flexibility.

Without you, our community, Herriot would not be the organisation we are today; a hospice without walls which has provided vital services to people affected by terminal illness and bereavement for 25 years. On p4 we’ll reflect back on the charity’s pioneering beginnings and the impact we’ve made over more than two decades.

This year, not only are we marking a milestone anniversary, we are also embarking upon an exciting new strategy, consolidating and developing services for the patients of today, and those of tomorrow.

On p5 of this edition we’ll be giving you an exclusive look at these plans, all of which are patient-focused, and all only possible with your continued support. This includes the reintroduction of our end of life care provision, and on p3 we’ll share more information about how this vital service is set to help more people.

Throughout this newsletter you’ll find examples of the remarkable ways our community raises funds and awareness, as well as volunteering a wealth of time and skills. In this important year we look forward to having you alongside us as we look to the future.

Thank you, for all that you do.

Tony

Tony Collins, Chief Executive
Renewed focus on end of life care

Herriot Hospice Homecare believes local people living with terminal illness should have access to the right care, in the right place at the right time. Here’s how an innovative new partnership with a neighbouring hospice has enabled Herriot to reintroduce the end of life care service it is so well-known for locally.

We know that one of the things that matters most to many people in our community is being able to stay in their own home; to be surrounded by the people and things that they hold dear; to sleep in their own bed; to be treated with compassion and respect, and to know that practical, physical and emotional support is on hand for them, as well as their family, friends and carers.

In January of this year, Herriot was therefore delighted to recommence its end of life care service, which sees a team of specially trained healthcare assistants visit patients in their own homes to provide support in their final weeks and days.

This is undoubtedly a service at the heart of Herriot Hospice Homecare; and against a national backdrop of cuts to public spending, our end of life care provision has, like so many services in the healthcare sector, recently faced changes and challenges.

But charities are well-known for being adept at innovating, adapting and remaining focused in the face of such challenges – and Herriot Hospice Homecare is no different.

By forging a forward-thinking new partnership, our end of life care service returns with increased sustainability, and better able to meet the needs of local people across the Hambleton and Richmondshire district.

Herriot Hospice Homecare will work together with Darlington-based St Teresa’s Hospice and Hambleton and Richmondshire CCG to offer more local people high-quality, personalised care at the end of their lives.

This collaborative approach helps to future-proof our vital service, and is a key part of our commitment to ensuring every penny raised and donated by you, our community, is invested to make the most impact for local people.

Vanessa Howarth, who has been part of Herriot’s team of healthcare assistants for seven years
Herriot Hospice Homecare was founded by members of the Hambleton and Richmondshire community, passionate about ensuring local people were able to receive care at home in their final weeks and days. Here we reflect upon the charity’s pioneering beginnings, and look to its flourishing future.

In 1991, a group of determined individuals from Northallerton and the surrounding communities sought to begin an appeal to fund a newly-created hospice for the town.

Working closely with local healthcare organisations, the group gathered research to show that most people affected by terminal illness wanted to remain in their own home for as long as possible, with the majority wishing to die at home rather than in a hospital or nursing home.

In response to these findings, a Hospice Homecare support group was established in 1992, and the first services were developed, laying the foundations of what we know today as Herriot Hospice Homecare.

These volunteer services offered respite sitting, befriending and driving support – services which remain at the heart of the charity to this very day.

Out of these pioneering beginnings, Hospice Homecare grew from a small organisation run by volunteers to a service shaped and supported by a large number of dedicated volunteers with the guidance of a small specialist staff team.

By 2001, the charity had grown its services to include a specialist end of life homecare provision, with a team of healthcare assistants visiting people affected by terminal illness in their own homes.

And in 2005, to reflect the charity’s North Yorkshire heritage, the organisation unveiled a new name: Herriot Hospice Homecare.

With the extraordinary support of the community, Herriot Hospice Homecare continued to expand the breadth and scope of our services to include complementary therapy and bereavement support.

Today, these services are offered to individuals and their families across an area of 1,000 square miles, serving the area’s most remote rural communities.

As well as celebrating how far we have come with your support, we are also looking to the future to ensure our care is available for those who need it.

In this edition of your Herriot Hospice Homecare newsletter, we’ll share our plans to ensure your local hospice care charity is here for another 25 years to come.
Reaching more people with more services

In this milestone year, as well as celebrating the ways our unique services have grown and developed since 1992, Herriot is looking to the future, asking how we can ensure high-quality, patient-focused care is available to more people.

Our new three year strategy, shaped by the needs of our community, is key to helping us answer this question.

We’d like to take this opportunity to give you an exclusive insight into these plans, which are only possible with your continued support.

By 2020 we will:-

1. Help more people achieve their wish to die at home through our end of life care service
   As part of this commitment, we’ll continue to work collaboratively to make the best use of resources, sharing knowledge, skills and experience to better understand the needs of our patients.

2. Invest in an essential hospice resource: our Herriot Community Volunteers
   Volunteers are the driving force behind so many of Herriot’s key services. We’ll ensure more patients and carers can more readily benefit from the support of specially trained volunteers by making services easier to access, growing our family of volunteers, and developing valuable new services, including shopping, housekeeping and gardening support.
3. Ensure more people can express and understand their grief in a safe and confidential space
Herriot currently provides high-quality bereavement support for adults, children and young people. But we know more people in our community need specialist help to manage their grief. We will recruit and train volunteers to provide even more one-to-one bereavement support sessions for more individuals.

4. Maintain our patient-focused approach to complementary therapy, ensuring this service is fit for the future
Herriot’s holistic approach to care means supporting a person’s physical, practical, spiritual and emotional needs. We will develop our acclaimed complementary therapy service to ensure it continues to operate to the highest standard, is sustainable and meets the increasingly complex needs of local people living with terminal illness.

These are the overarching objectives of our new strategy. With the right investment, the right funding and the right partnerships, we’ll also be exploring development of: a neurology overnight support service; carer support telephone line; specialist pre-bereavement service and community based loneliness and isolation in bereavement support service.

We can only take these important steps forward with you by our side, and as our plans develop, you’ll be among the first to hear about how we’re reaching even more people with even more services.

Keeping in touch
Being able to stay in touch with you helps Herriot continue its vital work. If you would prefer to receive information via email, wish to register a change of address or no longer wish to receive information from us, please let us know by calling: 01609 777 413 or emailing: admin@herriothh.org.uk
Boost for bereavement support

Herriot Hospice Homecare is set to help more people across the district express and understand their grief thanks to a grant from North Yorkshire County Council in partnership with Your Consortium.

The £20,000 funding has enabled Herriot to recruit and train up to 12 volunteers, who will each offer one-to-one bereavement support sessions to a minimum of six clients at any one time.

This will mean that three times more people affected by bereavement will benefit from the service in 2017.

Chief Executive of Herriot Hospice Homecare, Tony Collins, said: “There is an ever-increasing demand within our community for specialist bereavement support, and this funding enables the charity to develop a service which can help more children, young people and adults now and in the future.

“The support offered by Herriot helps people find a way to manage their grief and embrace a future where they can live and remember that person in a healthy and positive way.”

March saw new volunteers begin a ten-week comprehensive training programme, which will enable them to support people living with any bereavement, including terminal illness, road traffic accident and suicide.

Following this initial training course, volunteers will receive ongoing training and support in their role, as they offer sessions from the charity’s base in Northallerton.

We are always looking for more volunteers to take up this rewarding role, and we welcome anyone interested in finding out more to contact Herriot Hospice Homecare for a full role description or simply an informal chat.

Call us on 01609 777 413 or email us at admin@herriothh.org.uk.
The 1992 Club

We’re inviting businesses across the region to support Herriot Hospice Homecare in our anniversary year by being part of a prestigious new corporate initiative.

The 1992 Club is an exclusive group of companies committing £1,992 of financial support to their local hospice care charity in recognition of the date Herriot began helping local families affected by terminal illness.

As we mark 25 years providing care, we’re looking for 25 members to join this important club, which offers unique business benefits. Members will support the relaunch and ongoing provision of Herriot’s end of life care service, and will enjoy the opportunity to align their brand with a well-respected local charity.

Further benefits include the chance to generate new business and client leads at a series of events throughout the year, and the opportunity to demonstrate corporate values to staff, customers and other stakeholders.

We already have a number of organisations who have signed up to the 1992 Club and they are:

- High Bank Day Nursery, Stapleton
- Paddock Farm & Gardens, Croft
- Provenance Inns
- Sam Turner & Sons, Northallerton

Individuals can also be part of the 1992 Club by giving a regular monthly gift of £19.92 or a one-off donation of £199.20. For more information and to find out how you can be part of this cutting-edge new initiative, contact Alexandra Weighell on 01609 777 413 or email alexandra.weighell@herriothh.org.uk.

Volunteer with us

However much time you’re able to give, we’ve got a range of rewarding roles to suit you. From volunteering in our shops to supporting patients and clients, we couldn’t provide our range of services without our amazing team of volunteers. So whether you can spare a little time or a lot, get in touch today to find your perfect volunteering opportunity.

Telephone: 01609 777 413  Email: admin@herriothh.org.uk
More fabulous fashion and unique homewares

Herriot Hospice Homecare has five stores across the district, popular with shoppers for the wide range of high-quality range goods on offer.

Thanks to the incredible support of our passionate volunteer team and the fantastic donations from the local community, our retail operation continues to go from strength to strength.

The charity’s fourth shop opened its doors at the end of June 2016 in the Market Place, Bedale. Like its predecessors, it has been an instant hit with customers, who love the store’s bright, spacious interior and upmarket, boutique feel.

And, on 22nd May, we also opened our fifth store, in the town of Masham. A sixth store, in Richmond, will also open very soon, bringing more fabulous fashions and homeware to even more communities.

Herriot needs to raise £1 million every year to continue providing our services to local families, and our shops raise around a third of this income, with tills ringing in more than £300,000 each year.

You can stay up to date with our retail news and developments by following Herriot Hospice Homecare on Facebook and Twitter, and in subsequent editions of your Herriot supporter newsletter.
The perfect fit

Volunteers are at the heart of our shops, and we simply couldn’t continue ringing in vital funds without the remarkable time, skills and enthusiasm they offer day in, day out.

We caught up with Keith Jenner, who volunteers in our Bedale store, to find out why he loves being part of the Herriot Hospice Homecare team.

“It’s all about raising money for a local charity that provides a valuable service we all may need at the end of our lives,” he says.

With a background in retail, as well as supporting families affected by bereavement during his work at the NHS, Keith, 59, found himself perfectly placed to lend a hand in our store.

He adds: “At the end of the day, being a volunteer is about choosing something you want to do and that you enjoy.

“In my case, no longer being able to work full-time, I wanted to keep busy and when I heard about Herriot’s shop in Bedale it seemed the perfect fit.

“I do a day a week and because of my retail experience it means I can act as a relief manager from time to time.”

Keith has volunteered at the store since October 2016, and his wife, Caroline, also helps in the shop, working on the till.

He said: “The beauty of volunteering for Herriot is you can do as much, or as little as you wish.

“In my case, I understandably don’t mind doing a bit of everything but if you prefer to be on the till, or out the back, sorting clothes, that’s fine.”

Keith says he has been impressed with the quality of donations at the Bedale store, and adds: “The generosity of people never ceases to amaze me but we could always do with more as every penny we raise in the shop makes such a difference.

“We only ever put out things that people will want to buy and I think that is what sets us apart.”

We’d like to say a big thank you to Keith and all of our amazing volunteers – we couldn’t do it without you!

The Northallerton Shop is moving!

To Let signs will be going up on our Northallerton store, but don’t worry, your range of quality clothing and curios aren’t moving far. You’ll find our newly located Northallerton shop just across the road, so keep an eye out for us in our new home later this year.
Fundraising news

Over the next two pages, we feature just some of the fundraising events that have been held on our behalf since the last newsletter.

Burns Night

A Scottish-themed Burns Night Ball helped to raise a fantastic £1,500.

Each year, Middleton Lodge Estate holds a Ball on Burns Night and this year the beneficiary was Herriot Hospice Homecare.

Guests dressed in kilts and cocktail dresses enjoyed a four-course Haggis inspired dinner and a reading of one of Robert Burn’s acclaimed poems.

There were also games and music and the speaker was Rosie Page, a Patron of Herriot Hospice Homecare.

Thanks to the generosity of people who bought tickets for the Ball and dug even deeper into their pockets on the evening to buy raffle tickets, £1,500 was raised for the charity.

James Allison, Owner of Middleton Lodge, said: “We were very pleased to have been able to support Herriot Hospice Homecare. It is a charity which does so much good work in the community and it’s nice to be able to give something back in this way.”

Fundraising mastery

A butcher celebrated being the first female Master in the 700-year history of the York Gild of Butchers by raising £600.

Sarah-Jane Trueman, who runs Johnson’s Butchers in Thirsk, chose us as her charity of the year.

Most of the £600 was raised at two events, a Ladies’ Feast and Masters’ Day Out, which was held at the Birds of Prey Centre in Newby Wiske.

She said: “I knew of Herriot Hospice Homecare and all the good work they do in the community, so it was an easy choice to make them my charity of the year; and I am delighted to have raised £600 for them.”
Charity of the year

A popular, family-run North Yorkshire business has raised over £5,000 for Herriot in just 12 months.

Sam Turner & Sons chose Herriot Hospice Homecare as its first-ever charity of the year in 2016.

The Northallerton-based store held various events throughout the year, including a skydive which raised £846 and its annual ‘Sammie’s’ family fun day, which raised £1,254.

Seven members of staff also completed The Great North Run, raising a fantastic £2,709 in the process. In total over £5,000 was raised for Herriot Hospice Homecare.

Charlie Turner, one of the Directors at Sam Turner & Sons, said: “My grand-mother received end of life care from Herriot Hospice Homecare so as a family we can speak personally about the amazing support the charity provided to us.”

Yorkshire Trikers

The Yorkshire Trikers, a family friendly club of people with a shared interest in motorbikes, trikes, and charity fundraising, raised £250 for Herriot Hospice Homecare.

They raised the money after one of their members, Mike King, had his hair, beard and eyebrows shaved off. A charity night in the Black Bull in Great Smeaton also contributed to the total.

The fundraising effort was in memory of 63-year-old Alan Lindridge, who died from cancer in June 2016 and who received care from Herriot Hospice Homecare in the final days of his life.

Sandie Lindridge, Alan’s wife, said: “Alan was an amazing man and would have been happy that his beloved Yorkshire Trikers had raised money in his memory for such a worthwhile, local charity.”

The Station Singers

The Station Singers – a Richmondshire-based choir – raised over £700 for Herriot Hospice Homecare at their annual spring charity concert.

People who attended the concert at St Mary’s Church, Richmond, listened to songs ranging from classical to rock music. Musical Director Carol Gedye said: “It was a sell-out performance and we are delighted to have raised money for such a worthwhile, local charity.”
Supporter in the spotlight

In a new, regular newsletter feature looking at the people, groups and organisations who support Herriot Hospice Homecare we speak to long-standing fundraiser Bill Waters.

Bill Waters and his wife Pamela enjoyed raising money for good causes.

Pamela sadly died in 2011 just three weeks after being diagnosed by leukaemia, but Bill was determined to keep raising money in her memory.

At 85, most people would be taking it easy in retirement, however Bill is not like everybody.

He likes nothing better than raising money for charity and on 27th May, Bill staged his third event on behalf of Herriot Hospice Homecare, a Big Band night at the Forum in Northallerton.

Speaking from his home in Northallerton, Bill, who has also raised thousands of pounds for the Friarage Hospital scanner appeal says: “Pamela and I had always enjoyed raising money for good causes.

“I see it as being the best of both worlds and I know Pamela would be proud of me too.”

We would like to take the opportunity to say a big thank you for the wonderful support he continues to offer his local hospice.

New scheme sees local people make a will and support hospice care

A new Herriot Hospice Homecare initiative invites you to make or update your will this June while supporting your local hospice.

The initiative is generously supported by Coles Solicitors, who will waive their professional fees for standard wills made as part of the scheme throughout June, instead inviting you to make a donation to Herriot.

People often think that important things will automatically go to their family when they die – however this is not always the case. Making a will with a solicitor is the best way of ensuring that the people and things you care about are looked after.

Herriot’s Make a Will Month is the perfect time to safeguard the future of the things that matter to you, while helping local people to get the care and support they need, want and deserve.

Coles have 10 branches across North Yorkshire, including Northallerton, Thirsk and Ripon.

Appointments are limited so request your free Make a Will Month pack today by calling us on (01609) 777 413 or emailing admin@herriothh.org.uk.
Upcoming events
make a date now...

JUNE & JULY

STREET COLLECTIONS

16TH JUNE - STOKESLEY
24TH JUNE - RICHMOND
8TH JULY - THIRSK

If you can spare an hour to stand with a collecting bucket, please contact Sarah in the Fundraising Team on 01609 777 413.

FRIDAY 30TH JUNE (DRAW DATE)

PRIZE DRAW

We have a variety of fantastic prizes, including cash, on offer in our annual prize draw. To view the prizes visit www.herriothh.org.uk or call 01609 777 413. Please pass on, or discard, any unwanted tickets, as returning them costs us money in postage. If you would rather not receive these tickets in future please call us or send an email to admin@herriothh.org.uk.

SUNDAY 30TH JULY (10AM TO 4PM)

SAMMIES’ FAMILY FUN DAY

SAM TURNER & SONS, NORTHALLERTON

Bring the family for a day of fun and games to raise money for Herriot Hospice Homecare. Entry is free and there will be lots of activities for the whole family to enjoy.

THURSDAY 3RD AUGUST (9AM TO 11.30AM)

COFFEE MORNING

RICHMOND TOWN HALL

Join us for a cuppa and a cake.

SATURDAY 5TH AUGUST (2PM TO LATE)

SCORTON COMMUNITY CARNIVAL

FARMERS ARMS, SCORTON

This event, organised by the Farmers Arms in Scorton, promises activities for all ages, including kids events, an auction, live music and a BBQ.

www.herriothh.org.uk
SATURDAY 12TH AUGUST

COLOUR RUN
CATTERICK RACECOURSE

After the success of our first ever Colour Run event in 2016, our bright and brilliant colour phenomenon returns for 2017! Don't miss your chance to be part of this summer’s must-do event, which will see hundreds come together to walk, run, jog or dance their way around the 5k course whilst being showered in a rainbow of colour.

Entry is £20 for aged 16 and over and £10 for ages 8 to 15. Under-8s go free but please note all children under the ages of 16 must be accompanied by a parent or guardian. Not only is the event a fun day out for the whole family, all funds raised help Herriot Hospice Homecare to support more people in our community. We therefore ask that all participants aim to raise a minimum of £20 sponsorship to help us continue providing our very special services. Tickets are available from www.eventbrite.co.uk.

SUNDAY 20TH AUGUST

SCORTON 10K RUN
SCORTON LAKE

This is a multi-terrain race around Scorton Lakes held as part of Scorton Feast. Herriot Hospice Homecare and Target Ovarian Cancer will be the beneficiaries of this year’s event, so the more runners, the better.

People can register via www.runbritain.com and the entry is £10 for unaffiliated and £8 for affiliated runners.

MONDAY 21ST AUGUST

THIRSK RACECOURSE COLLECTION
THIRSK RACECOURSE

Thirsk Racecourse has once again kindly allowed to us to carry out a bucket collection during the afternoon of racing.

SUNDAY 3RD SEPTEMBER

BOAT RACE
CARLTON LODGE OUTDOOR CENTRE, CARLTON MINIOTT

Take part in Herriot's first-ever raft race at the beautiful Carlton Lodge in Thirsk. To take part, build your boat out of recycled materials and come along on the day to race your creation around the lake! Once you have registered simply fill out the form you will receive via email and return it to us and we will give you a race time. On the day your team will have 30 minutes prior to racing to add the final touches to your boat.

For more information contact Sarah on 01609 777 413 or sarah.harrison@herriothh.org.uk.

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The Colour Run
A bright and brilliant community 5k raising funds for Herriot Hospice Homecare

Catterick Racecourse
Saturday 12th August

Don’t miss out on your place in this summer’s must-do event.

Get your tickets today by visiting: www.eventbrite.co.uk (search Herriot Hospice Homecare)