

Herriot Hospice Homecare

Make a Will Month October 2020

Terms and Conditions

Please note that use of our Make a Will Month scheme is directed by the following terms and conditions. Please ensure you have read and understood the terms and conditions before registering your interest in our Make a Will Month.

Herriot Hospice Homecare's Make a Will campaign is offered as a will-writing service in which we ask for a donation.

General

1. Herriot Hospice Homecare's Make a Will Month is available to anyone over 18 years of age.
2. If you do not receive your email pack within two weeks of enquiring, please contact us to arrange for another pack to be sent.
3. Make a Will Month packs will be sent by email only currently.

Solicitors

4. Solicitors have agreed to prepare simple wills, or mirror wills, in exchange for a donation. However, if the solicitor finds that the will is more complicated, then they are entitled to ask you to pay the difference between their normal fee for a simple will and the actual fee.
5. Solicitors are required to notify you in cases where a fee will be charged and agree this in advance.
6. It is up to yourself to make an appointment with your chosen solicitor once you have received your pack. Some solicitors have a set limit on the volume of wills they have capacity to make as part of the scheme. Therefore, you may have to select another solicitor if your chosen one is fully booked.

Your will

7. Herriot Hospice Homecare will not receive a copy of the will and all the contents remain a private matter. This is unless you consent to the solicitor sharing information with us that you have kindly chosen to leave a gift in your will to Herriot Hospice Homecare and the value of this gift.
8. When you write your will, you can include funeral wishes, appointing guardians for your children and simple bequests, including any gifts to your chosen charities.
9. After you write your will, you'll be asked if you would like to make a suggested donation. Your support means that local families experiencing terminal illness and bereavement can access support at times when they need it most.

Leaving a gift

10. Solicitors may ask that you leave a gift in your will to a charity of your choice but you are under no obligation to do so.
11. Donations left to Herriot Hospice Homecare in a will, no matter how big or small, enable us to continue to provide care for local families today, as well helping us plan for the future as one in five of our patients are cared for thanks to gifts left in wills.

Complaints procedure

12. Any complaints relating to the Make a Will campaign should be submitted to Herriot Hospice Homecare, 18 Omega Business Village, Thurston Road, Northallerton, North Yorkshire, DL6 2NJ, giving full details of the complaint and supporting documentation.

Refunds

13. We regret that unfortunately we are unable to provide a refund for donations made under this campaign.

Data protection

14. Herriot Hospice Homecare is committed to protecting the privacy and data of all entrants. Data collected from entrants is used lawfully in accordance with the General Data Protection Act. Your details are safe with us. We will not sell or swap them. To view our Information Notice, visit <https://www.herriothh.org.uk/documents/gdpr.pdf>. You can update your preferences or unsubscribe from marketing at any time by calling us on (01609) 777 413 or emailing admin@herriothh.org.uk.
15. Herriot Hospice Homecare reserves the right to update its terms and conditions in relation to Make a Will month at any time prior to the campaign.

North Yorkshire Hospice Care is a registered charity in England and Wales (518905) with a family of services operating as Herriot Hospice Homecare, Just 'B', Saint Michael's Hospice and Talking Spaces. North Yorkshire Hospice Care is a company limited by guarantee, registered in England and Wales (2121179). Registered address Crimple House, Hornbeam Park Avenue, Harrogate, HG2 8NA.